

Starling Kite – Kids Eat Free Promotion

Terms and Conditions

Effective from: 22 July 2024

Background

Starling has launched the Scheme, pursuant to which Customers may apply for a Gift Card to be used at Partner Properties.

The Customer acknowledges and agrees that these Starling Kite – Kids Eat Free Promotion Terms and Conditions (“**Terms and Conditions**”) apply to the Customer’s participation in the Scheme and redemption of a Gift Card/s.

Part 1 – Scheme Terms

1. The Scheme is available to Kite Customers from 00:00:01 on 22 July 2024 and will continue whilst stocks last or until 23:59:59 on 31 March 2025 (whichever comes first).
2. Subject to availability, Customer may claim a maximum limit of one (1) Gift Card per each active Kite subscription that the Customer holds with Starling. We reserve the right to change this limit at any time.
3. Customer acknowledges and agrees that no direct financial reward will arise as a result of the Scheme and Customer shall not in any circumstances attempt to derive a financial or other benefit from the Scheme.
4. We reserve the right to refuse a Gift Card/s to anyone in breach of these Terms and Conditions.

Part 2 – Gift Card Terms

1. Customer will need to log into their Account via Starling’s online bank in order to request a Gift Card. Upon each Successful Request, Customer will receive, via the email address linked to the Customer’s Account, a Gift Card to use at a Partner Property. Customer must use their Gift Card in accordance with any instructions contained in the accompanying email (including applicable redemption timeframes).
2. Customer agrees to comply with all terms and conditions applicable to the use of the Gift Card as stipulated by the Partner. Any queries regarding the use of a Gift Card or a Partner Property must be raised directly with the Partner.
3. The Gift Card may be used during the applicable redemption timeframes stipulated in the email containing the Gift Card or until the balance reaches zero (whichever is first), after which time the Gift Card will no longer be valid. Gift Card balances can be checked via www.showmybalance.com (or such other link as may be provided from time to time). If you follow this link, please note that the website may have its own terms and conditions and privacy policies which you are responsible for reviewing and we do not accept any responsibility or liability in relation to your use of the website or in respect of the terms and conditions and privacy policies contained on the website.
4. Customer expressly acknowledges and agrees that no direct financial reward will arise as a result of each Gift Card received and Customer shall not in any circumstances attempt to derive a financial or other benefit from the Gift Card/s.
5. We shall not be liable for any failure by the Partner or Customer to comply with any applicable Gift Card terms and conditions and/or rules stipulated by the Partner (including in relation to a failure to redeem the Gift Card/s in the stipulated timeframes).
6. Customer is responsible for their own costs and expenses incurred in relation to visiting a Partner Property.
7. Gift Cards cannot be used at any sites or outlets not operated by the Partner (“**Excluded Sites**”). Any queries regarding Excluded Sites must be raised directly with the Partner and further details can be found in our FAQs.
8. Kids Meals are subject to availability.

Part 3 – General Information

1. As is permitted by law, Starling will not in any circumstances be responsible or liable to compensate a Customer or anyone visiting a Partner Property with a Customer or accepts any liability for any loss or damage which may arise as a result of: (i) the Customer’s use of the Gift Card/s; (ii) attendance at a Partner Property; or (iii) any third party’s (including the Partner’s) actions or omissions in relation to your use of the Gift Card/s, except where such loss or damage is caused by our negligence. Your statutory rights are not affected.

2. These Terms and Conditions do not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms and Conditions.
3. These Terms and Conditions may be updated by Starling from time to time and any updates will become effective immediately once posted on Starling's website and/or in the App.
4. These Terms and Conditions are governed by English Law and each party submits to the exclusive jurisdiction of the English courts to resolve or settle any disputes arising out of or in connection with these Terms and Conditions.

Part 4 – Definitions

Account means a personal current account or joint current account with Starling which is linked to a Kite subscription/s.

Customer means an individual who holds an Account with Starling.

Gift Card/s means a digital gift card with a value of £10.50 which can be used in full or part by a Customer to purchase one or more Kids Meal.

Kids Meal/s means five pick 'n' mix kids lunch meal deal (e.g. a sandwich, savoury snack, sweet treat, piece of fruit and a drink) offered at participating Partner Properties.

Kite means a digital banking subscription for young people aged 6-15 opened by a Customer in connection with their Account.

Partner means © National Trust Registered Charity 205846.

Partner Property/ies means the National Trust properties which can be viewed here: <https://www.nationaltrust.org.uk/visit>, as may be updated from time to time, but excluding any sites or outlets not operated by the Partner.

Scheme means the "Kids Eat Free" promotion which has been launched by Starling*.

Starling, we or our means Starling Bank Limited (company registration number 09092149).

Successful Request means a request by a Customer for a Gift Card/s through their Account via Starling's online bank and the acceptance of such request by Starling subject to these Terms and Conditions.

* Further information can be found in the Kids Eat Free FAQ on Starling's website.